

Level 5 Diploma in Leading and Managing an Adult Care Service (RQF) (April 2026)



The Level 5 Diploma in Leadership and Managing an Adult Care Service is the new recognised qualification for leaders and managers working in adult social care. It is designed for those who are already managing services or teams, as well as aspiring leaders preparing to take the next step in their careers.

Aligned to the government's Care Workforce Pathway, this qualification supports development within both the Deputy Manager and Registered Manager career pathways. It provides the knowledge, skills and behaviours required to lead high-quality, person-centred services and meet the expectations of modern adult social care leadership.

Why learn with Coleman Training?

Our learners are our priority. With over 25 years of experience in the social care sector, we understand the needs of our workers and we are committed to doing everything we can to support them.

We believe that achieving a qualification is about far more than completing assessments and gathering evidence. It's about developing confidence, building competence, and feeling supported every step of the way.

What does the Level 5 Diploma in Leading and Managing an Adult Care Service (RQF) (April 2026) cover?

This qualification consists 21 mandatory units:

- Leadership and management in adult care
- Governance and regulatory processes in adult care
- Decision making in adult care
- Business and resource management in an adult care service
- Team leadership in adult care
- Team learning and development in adult care
- Supervising others in adult care
- Safeguarding in adult care
- Mental capacity in adult care
- Partnerships in adult care
- Comments and complaints in adult care
- Leading the vision in adult care
- Continuous improvement in adult care
- Effective communication in adult care
- Handling information in adult care
- Leading Person-Centred practice in adult care
- Health and Wellbeing in adult care
- Equality, Diversity, Inclusion and Human Rights in adult care
- Health and Safety in adult care
- Continuous Development in adult care
- Personal Wellbeing in adult care



Learners will then choose from a range of optional units, which can include areas of specific interest or relevance to the service. Our experienced assessors will guide learners to the most suitable options for their role. It is important that optional units reflect the role of the learner in order to demonstrate evidence required to meet the criteria.

Who is the Level 5 Diploma in Leading and Managing an Adult Care Service (RQF) (April 2026) for?



The Level 5 Diploma in Leading and Managing an Adult Care Service is suitable for people who have responsibility for leading, managing and improving adult social care services. It is particularly relevant to those working in, or aspiring to, the following roles:

Who is the Level 5 Diploma in Leading and Managing an Adult Care Service (RQF) (April 2026) for? (cont)

- Registered Manager
- Deputy Manager
- Assistant Manager
- Service Manager
- Care Manager
- Operations Manager (adult social care)
- Supported Living Manager
- Residential Care Home Manager
- Domiciliary Care Manager
- Extra Care Housing Manager
- Day Service Manager
- Registered Branch Manager
- Team Manager
- Area Manager (where they retain operational responsibility for services)
- Clinical Lead or Care Lead with management responsibilities
- Senior Care Worker progressing into management



The qualification is especially valuable for individuals following the Deputy Manager and Registered Manager pathways within the adult social care workforce. It supports those who are responsible for:

- Leading and developing teams
- Managing quality and compliance
- Safeguarding people who draw on care and support
- Managing budgets and resources
- Improving service performance
- Supporting and developing staff
- Leading change and continuous improvement
- Ensuring person-centred, high-quality care

Qualification Information

Assessment method:

Portfolio of evidence

Credit value:

90

Guided learning hours (GLH):

599

Learning aim reference:

61070476

Qualification number:

610/7047/6

Total qualification time (TQT):

900

Contact us to find out more about our range of qualifications:



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