

## Level 2 Award in Awareness of End of Life Care (RQF)



The Highfield Level 2 Award in Awareness of End of Life Care (RQF) has been designed for anyone working in health and social care who wants to develop the knowledge and understanding needed to provide compassionate, person-centred end-of-life care. The qualification explores the principles of end-of-life care, communication, dignity, advance care planning, and the support available to individuals and their families, helping learners approach these sensitive situations with confidence, empathy, and professionalism.

Whether you are new to care or looking to enhance your professional development, this nationally recognised qualification will give you a strong foundation in one of the most rewarding and important aspects of care practice. It is regulated by Ofqual, carries 3 credits and is suitable as continuing professional development (CPD) for those already working in the sector.

### ***Why learn with Coleman Training?***

**Our learners are our priority.** With over 25 years of experience in the social care sector, we understand the needs of our workers and we are committed to doing everything we can to support them.

We believe that achieving a qualification is about far more than completing assessments and gathering evidence. It's about developing confidence, building competence, and feeling supported every step of the way.

## What does the Level 2 Award in Awareness of End of Life Care (RQF) cover?

This is a single-unit qualification, which will build a strong foundation for anyone wishing to grow their knowledge and skills when working with people at the end of life. You will explore different perspectives on death and dying by reflecting upon your own views and those of others. You will also have the opportunity to consider how your own views and those of the people you support can impact your practice as a social care professional caring for a person at the end of their life.

Next, you will learn about the aims and principles of end-of-life care, including the stages of the local end-of-life care pathway, and you will explore local and national policy and guidance for care after death.

You will then move on to learn about your role in supporting people and their families after the end of life. This can be an incredibly emotional time for people, and requires strong communication skills and compassion. It is important to remember that as a health and social care professional, end-of-life care is something that we deal with regularly, but for the individuals we are supporting, it is the end of their life and personal to them. It is inevitable that they and their loved ones will ask questions that we may find difficult to respond to. This qualification will help you to respond appropriately with compassion and professionalism.

It is also important to understand how to share appropriate information according to the principles and local policy relating to confidentiality and data protection.

Finally, you are part of a wider team when supporting people with end-of-life care, and you will not be supporting people alone. You will identify the different support services that are available to individuals and their families and loved ones. You will also explore key people who may be part of the end-of-life multi-disciplinary team, which is there to provide additional support and guidance.

Learning about how to support someone at the end of their life is a valuable skill, both professionally and personally. Remember, we only get one chance to get it right. Let's ensure that everyone in our care receives the "good death" that they deserve.



## Who is the Level 2 Award in Awareness of End of Life Care (RQF) for?

This course is suitable for a wide range of roles at all levels of the Care Workforce Pathway including:

- Care Assistants and Support Workers
- Senior Care Workers and Team Leaders
- Registered Managers and Deputy Managers
- Domiciliary Care Workers
- Residential Care Home Staff
- Nursing Home Staff
- Healthcare Assistants
- Personal Assistants
- Hospice Support Staff
- Community Care Workers
- Reablement Workers
- Learning Disability Support Workers
- Mental Health Support Workers
- Rehabilitation Support Workers
- Activities Coordinators
- Volunteers working in end-of-life settings
- Individuals considering a career in health and social care



## Qualification Information

**Assessment method:**

Workbook

**Credit value:**

3

**Guided learning hours (GLH):**

28

**Learning aim reference:**

60145869

**Qualification number:**

601/4586/9

**Total qualification time (TQT):**

30

***Contact us to find out more about our range of qualifications:***



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